

Step 1. What do I do if I am being investigated by my insurer?

Investigations by insurers can be very upsetting and intimidating. If you are being investigated see:

- [What can I do if I am investigated on an insurance claim?](#) on our website
- [General Insurance Interview Checklist](#) on our website

If you still have questions about your insurer's investigation after reading our fact sheet, you can [email](#) or call the Insurance Law Service on 1300 663 464.