

Step 1. Does the other party (or their insurer) have to get 2-3 quotes before repairing the car?

The other party (or their insurer) doesn't have to get more than one quote for repair costs. The other party (or their insurer) can have the car repaired and then chase you for the reasonable costs. If you have evidence to show that the costs were not reasonable, you may be able to dispute the amount claimed. Click **"I don't agree with the amount claimed"** below if you are not claiming on your insurance. **If you are insured** (comprehensive or third party property insurance), you should consider making a claim with your insurer immediately.

To respond to a claim following a car accident see:

- [Responding to a Statement of Claim](#) on the LawAccess NSW website.